

Chapman Financial Services, Inc.

 American Collectors Association Member



Collection News from:

Chapman Financial Services Inc. of ID - Coeur d'Alene, ID

Chapman Financial Services of WA, Inc. - Spokane, WA

April 2008

Is Spring here yet?

“CFS Idaho Employee of the Quarter”



Vinetta Orcutt

Vinetta Orcutt has been chosen by her peers and management team as employee of the quarter. Vinetta started with Chapman Financial Services in September of 2004 as a collector and has served as team leader and night supervisor since June 2006. Vinetta is always there to lend a hand no matter what you may need and does a great job of training and answering questions for her fellow collectors when needed. We appreciate everything Vinetta does and we look forward to having her as part of our team at CFS.

“CFS Washington Employee of the Quarter”



Mark Kuhns

Mark Kuhns has been voted our Employee of the Quarter by his Peers and managers. Mark has been with Chapman Financial Services of WA, Inc. since 4/19/04 and has proven to be a very big asset to the company. He works very hard in training and supervising collectors. Mark always has a positive outlook and is very receptive to new ideas.

Congratulations Mark!

All of us at Chapman Financial Services would like to take this opportunity to thank you, our valued clients for your business. We like what we do and we know that it is important that we do it well. Without you, we would not exist. Please let us know how we might serve you better. We enjoy hearing from our clients. Call your contact or the sales department with your ideas or suggestions at 877-508-4224. Thank you.

Your Referrals are always appreciated and a compliment to our team.

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Habla Espanol?



No? We do speak Spanish at Chapman Financial Services. Collections can be difficult enough without a language barrier. So, we have removed it! Our on-site trained collectors can handle all your Spanish speaking consumers accounts with ease. So, remember if language is an issue-it's not an issue at Chapman Financial Services.

**Save Time and Money with
"Remote Client Access"**

Internet Access is available and will save you time, and money along with giving you **24-7 Real-Time** access to your accounts including referral of accounts via "Account Placement" for individual placements or via "File Upload" for entire files of accounts, with prior mapping having been completed. Remote Access allows instant access to your accounts individually so that you can check progress, status, balance and even report a direct payment on-line while in the account. You can view and print Client Debtor Status Reports, Trust Invoices, and Acknowledgments, from the "Client Reports" menu and from the Client Statistics option you can view and print Client Stats Reports and Client Actuaries. In order to take advantage of Remote Client Access, you will need Internet Explorer access and passwords issued by Chapman Financial Services, Inc. Please contact us at your convenience for further information or to establish access.

In Idaho call 208-664-8671 or 877-508-4224 or email Dan @
djess@chapmanfs.com