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▶ MST FINANCIAL SERVICES IS NOW PURCHASING DEBT. 2

JULY | 2008

Collection News



Chapman Financial Services, Inc.

Professional Collections since 1930
Serving the Northwest from
Coeur d'Alene, ID and Spokane, WA



Chapman Financial Employees of the Quarter ended June 30th

CFS Idaho Employee of The Quarter

Debbie Lusby

Debbie Lusby has been voted employee of the quarter by her peers and the management staff. July 3rd marks Debbie 32nd anniversary with Chapman Financial Services of ID. Debbie is one of the cheerful voices you hear when you call our office. She starts and ends every day on a positive note. In Debbie's 32 years with CFS she has held many positions plus she is in charge of mailing all the goodies and magazines to our Troops. Congratulations Debbie! We really appreciate all of you hard work.



CFS Washington Employee of the Quarter

Alita Swanson

Alita has been voted our Employee of the Quarter by her peers and managers. Alita has been with Chapman Financial Services of WA, Inc. since August of 2007. Her position with our company is data entry and receptionist where she works very hard at what she does and is a very big asset to the team. Alita is dependable and helpful to her team members and we all appreciate her good work. Congratulations Alita on being named our Employee of the Quarter.



Professional Account Management

Professional Account Management is ready to save you time and money and help your office be more efficient. Outsource your private-pay receivables to Professional Account Management and we will customize a program that fits your needs. We put together a program that is patient friendly and helps bring accounts to resolution, assisting and guiding the patient through, financing options, payment plans, and friendly telephone and paper reminders. Please contact us more information at 208-765-3805.



Remote Client Access saves time and money

Contact our office today and ask for more information and/or your access information.

Internet Access is available and will save you time, and money along with giving you **24-7 Real-Time** access to your accounts including referral of accounts via "Account Placement" for individual placements or via "File Upload" for entire files of accounts, with prior mapping having been completed.

Remote Access allows instant access to your accounts individually so that you can check progress, status, balance and even report a direct payment on-line while in the account. You can view and print Client Debtor Status Reports, Trust Invoices, and Acknowledgments, from the "Client Reports" menu and from the Client Statistics option you and

Visit our web site @ www.chapmanfs.com for additional information and let us know how we can serve you better.

print Client Stats Reports and Client Actuaries. In order to take advantage of Remote Client Access, you will need Internet Explorer access and passwords issued by Chapman Financial Services, Inc. Please contact us at your convenience for further information or to establish access. Contact Dan @ 208-664-8671 or Rich @ 509-998-8092.



MST Financial Services is now purchasing debt. We purchase your portfolios of debt and you know the recovery rate immediately and have all of your money at the close of the transaction rather than assigning debt and waiting to see what the recovery will be. This can free up your cash and be a great way to go. for more information contact us at 208-664-8671.



Chapman Financial Services, Inc.

316 N. 4th Street
P.O. Box 7100
Coeur d'Alene, ID 83816
1424 N. Argonne Rd.
P.O. Box 14693
Spokane, WA 99214

Chapman Financial Services invites you to join us in supporting our troops. Many of our employees and clients have already donated to our troops and we collect and mail these much appreciated packages to our troops. Here is a list of desirable items.

Jerky, Calling Cards, Jolly Ranchers and other Hard Candies, Individual Crystal Light Packages, Gum, Baby Wipes, Shampoo, Deodorant (unscented), Sunflower Seeds, Nut of all kinds (They want the protein), Breakfast Bars (nothing that melts easily), Magazines (nothing racy), Chapstick and Carmax.

Your items can be delivered to either of our offices or ask Dan or Rich to pick them up when in your area:

We commend and recognize many of our employees and clients for their contributions including, Dr. Kurt Pettelin, Dr. Michael Bloom, Dr. Roger Roth, Dr. David Souviner, Today's Dental, Twin-Cities Radiology, Lewis-Clark Radiology, Paine Hamblin, Pend Oreille Veterinary, Valley Young People's Clinic, A-1 Animal Care, Runge Furniture, Mountain View Veterinarian, Bonner Physical Therapy, Dr. Tim Penberthy, and Bonner General Hospital.



According to an ACA International, The Association of Credit & Collection Professionals, 2007 survey, 3rd party collection agencies played a vital role in the U.S economy, returning \$40 billion to businesses, saving the average American household \$354!