



Chapman Financial Services, Inc.

316 N. 4th Street  
P.O. Box 7100  
Coeur d'Alene, ID 83816  
208-667-4671

[www.chapmanfs.com](http://www.chapmanfs.com)

1424 N. Argonne Rd.  
P.O. Box 14693  
Spokane, WA 99214  
509-922-4334

**March 2009**

# Collection News



<p><b>IDAHO</b> <b>EMPLOYEE OF THE QUARTER</b> <b>KATHY JACOBSON</b></p>	<p><b>WASHINGTON</b> <b>EMPLOYEE OF THE QUARTER</b> <b>SARAH BRUMLEY</b></p>
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Kathy Jacobson

Sarah Brumley

Kathy Jacobson started her career with CFS in June of 1986 when the office was known as Coeur d'Alene Credit Bureau. Kathy has been employed as Administrative Assistant for the past 23 years. She is one of the unsung heroes of CFS and many employees are unaware of Kathy's responsibilities including handling of corporate taxes, licensing our companies, and balancing the books on a daily basis. Kathy was voted this honor due to her undying commitment and the fantastic job that she does in all of her duties. Congratulations Kathy, this is a much deserved honor for you!

Sarah Brumley is a receptionist in our Spokane, WA office and has been voted Employee of the Quarter by her peers and managers. You could not ask for a more dedicated employee than Sarah. She works very hard as a receptionist. Sarah never says no to any thing that is handed to her. All of the employees find her to have a great attitude and she is always at work and on-time. She is quick on the phones while remaining very friendly and professional. Sarah is always cheerful and dependable. Congratulations Sarah we at CFS of WA, Inc. thank you for your outstanding effort and dedication.



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**Chapman Financial Services invites you to join us in supporting our troops.**

Many of our employees and clients have already donated to our troops and we collect and mail these much appreciated packages to our troops.

Here is a list of desirable items.

*Jerky, Calling Cards, Jolly Ranchers and other Hard Candies, Individual Crystal Light Packages, Gum, Baby Wipes, Shampoo, Deodorant (unscented), Sunflower Seeds, Nuts of all kinds (They want the protein), Breakfast Bars (nothing that melts easily), Chap stick and CarMax.*

Your items can be delivered to either of our offices or contact Dan @ (208-664-8671) or Rich @ (509-998-8092) to pick them up when in your area.



**United we stand.**

Visit our web site @  
[www.chapmanfs.com](http://www.chapmanfs.com)

**Are your receivables growing faster than your business?**

Every business is faced with challenging times and we are here to help in any way that we can. Have you considered any of the following?

- Settlement offers
- Selling your debt to MST Financial Services 800-876-4359
- Utilizing our receivables management solution, Professional Account Management by calling 208-765-3805
- Turning accounts to collection as early as possible 90-180 days old
- Maximize your "Net-Back" by maximizing the patient/consumer information gathered and shared with Chapman Financial.

We want to maximize your "Net-Back"!

