



▶ COLLECTIONS & RECEIVABLES MANAGEMENT HAVE BEEN AT THE HEART OF OUR BUSINESS SINCE 1930. 1



▶ PROFESSIONAL ACCOUNT MANAGEMENT IS READY TO SAVE YOU TIME & MONEY 2



▶ MST FINANCIAL SERVICES IS NOW PURCHASING DEBT. 2

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Collection News



Chapman Financial Services, Inc.

*Professional Collections since 1930
Serving the Northwest from
Coeur d'Alene, ID and Spokane, WA*



Helping you achieve your financial goals

Collections and Receivables management have been at the heart of our business since 1930. Like you, we have been through many changes and I'm certain that it will just continue to change. Every year we are all faced with regulations that change how we get our jobs done. Not to mention that it was already challenging last year and the year before that, let alone back in 1930... We understand that you as our clients face these changes and new challenges daily and we are glad that we have the opportunity to work with so many professionals as we all work

through it together. We do believe that we offer services that will *help you with your financial goals*. We have remained very progressive with technology in every part of our business and added new services like account collectability scoring and improved skip-tracing programs that have helped us keep our rates very low and our net-back to you as high as possible. Please feel free to contact us at your convenience with any questions that you might have as we really want to partner with you and contribute to your success.



Professional Account Management

Professional Account Management is ready to save you time and money and help your office be more efficient. Outsource your private-pay receivables to Professional Account Management and we will customize a program that fits your needs. We put together a program that is patient friendly and helps bring accounts to resolution, assisting and guiding the patient through, financing options, payment plans, and friendly telephone and paper reminders. Please contact us more information at 208-765-3805.



Remote Client Access saves time and money

Contact our office today and ask for more information and/or your access information.

Internet Access is available and will save you time, and money along with giving you **24-7 Real-Time** access to your accounts including referral of accounts via "Account Placement" for individual placements or via "File Upload" for entire files of accounts, with prior mapping having been completed.

Remote Access allows instant access to your accounts individually so that you can check progress, status, balance and even report a direct payment on-line while in the account. You can view and print Client Debtor Status Reports, Trust Invoices, and Acknowledgments, from the "Client Reports" menu and from the Client Statistics option you and

Visit our web site @ www.chapmanfs.com for additional information and let us know how we can serve you better.

print Client Stats Reports and Client Actuarials. In order to take advantage of Remote Client Access, you will need Internet Explorer access and passwords issued by Chapman Financial Services, Inc. Please contact us at your convenience for further information or to establish access. Contact Dan @ 208-664-8671 or Rich @ 509-998-8092.



MST Financial Services is now purchasing debt. We purchase your portfolios of debt and you know the recovery rate immediately and have all of your money at the close of the transaction rather than assigning debt and waiting to see what the recovery will be. This can free up your cash and be a great way to go. for more information contact us at 208-664-8671.



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Chapman Financial Services invites you to join us in supporting our troops. Many of our employees and clients have already donated to our troops and we collect and mail these much appreciated packages to our troops. See a list of desirable items below.

Jerky, Calling Cards, Jolly Ranchers and other Hard Candies, Individual Crystal Light Packages, Gum, Baby Wipes, Shampoo, Deodorant (unscented), Sunflower Seeds, Nut of all kinds (They want the protein), Breakfast Bars (nothing that melts easily), Magazines (nothing racy), Chapstick and Carmax.

Your items can be delivered to either of our offices or ask Dan or Rich to pick them up when in your area:

We commend and recognize many of our employees and clients for their contributions including, Dr. Kurt Pettelin, Dr. Michael Bloom, Dr. Roger Roth, Dr. David Souviner, Today's Dental, Twin-Cities Radiology, Lewis-Clark Radiology, Paine Hamblin, Pend Oreille Veterinary, Valley Young People's Clinic, A-1 Animal Care, Runge Furniture, Mountain View Veterinarian, Bonner Physical Therapy, Dr. Tim Penberthy, and Bonner General Hospital.

We Appreciate Your Business and Your Referrals.