



Remote Client Access saves time and money

Contact our office today and ask for more information and/or your access information.

Internet Access is available and will save you time, and money along with giving you **24-7 Real-Time** access to your accounts including referral of accounts via "Account Placement" for individual placements or via "File Upload" for entire files of accounts, with prior mapping having been completed.

Remote Access allows instant access to your accounts individually so that you can check progress, status, balance and even report a direct payment on-line while in the account. You can view and print Client Debtor Status Reports, Trust Invoices, and Acknowledgments, from the "Client Reports" menu and from the Client Statistics option you and

Visit our web site @ www.chapmanfs.com for additional information and let us know how we can serve you better.

print Client Stats Reports and Client Actuaries. In order to take advantage of Remote Client Access, you will need Internet Explorer access and passwords issued by Chapman Financial Services, Inc. Please contact us at your convenience for further information or to establish access. Contact Dan @ 208-664-8671 or Rich @ 509-998-8092.



MST Financial Services is now purchasing debt. We purchase your portfolios of debt and you know the recovery rate immediately and have all of your money at the close of the transaction rather than assigning debt and waiting to see what the recovery will be. This can free up your cash and be a great way to go. for more information contact us at 208-664-8671.



Chapman Financial Services, Inc.

316 N. 4th Street
P.O. Box 7100
Coeur d'Alene, ID 83816
1424 N. Argonne Rd.
P.O. Box 14693
Spokane, WA 99214

Chapman Financial Services invites you to join us in supporting our troops.

Many of our employees and clients have already donated to our troops and we collect and mail these much appreciated packages to our troops. Here is a list of desirable items.



Jerky, Calling Cards, Jolly Ranchers and other Hard Candies, Individual Crystal Light Packages, Gum, Baby Wipes, Shampoo, Deodorant (unscented), Sunflower Seeds, Nut of all kinds (They want the protein), Breakfast Bars (nothing that melts easily), Magazines (nothing racy), Chapstick and Carmax.

Your items can be delivered to either of our offices or ask Dan or Rich to pick them up when in your area:



We commend and recognize many of our employees and clients for their contributions including, Dr. Kurt Pettelin, Dr. Michael Bloom, Dr. Roger Roth, Dr. David Souviner, Today's Dental, Twin-Cities Radiology, Lewis-Clark Radiology, Paine Hamblin, Pend Oreille Veterinary, Valley Young People's Clinic, A-1 Animal Care, Runge Furniture, Mountain View Veterinarian, Bonner Physical Therapy, Dr. Tim Penberthy, and Bonner General Hospital.



▶ CHAPMAN FINANCIAL
ANNOUNCES EMPLOYEES
OF THE QUARTER.. 1



▶ INFORMATION IS
POWER WE ALL MUST
SHARE..... 2



▶ CFS INVITES YOU TO
JOIN US IN SUPPORT-
ING OUR TROOPS 3

October | 2008

Collection News



Chapman Financial Services, Inc.

Professional Collections since 1930
Serving the Northwest from
Coeur d'Alene, ID and Spokane, WA



CFS Idaho Employee of The Quarter

Misty Johnson

Misty Johnson has been voted "Employee of the Quarter" by her peers and the management staff. Misty has been working in the clerical and legal departments of Chapman Financial Services of ID since June 2006. Reasons given on ballots for Misty included; "She is always helpful", "She does an awesome job", "Always give 100%", "Great asset", "Always strives for the best", "Job considerate and friendly", "Friendly, helpful, and willing to go the extra mile". Thank you and congratulations Misty!



CFS Washington Employee of the Quarter

Tasha Wallace

Tasha has been voted our Employee of the Quarter by her peers and management staff. Tasha has been with Chapman Financial Services of WA, Inc since January 2008. Her position with our company is collector. Tasha is always helpful and has a great attitude about collecting. She is always friendly and is on top of the calls. Tasha works well with others and works hard to improve her totals. Congratulations Tasha on being named our Employee of the Quarter.



Information is Power We All Must Share

Information is power. As your collection agency, we are no exception. With good **information** on your patient/guarantor we will collect more money to add to your bottom line. It's that simple so **please provide us with current, complete, quality demographic information including; Guarantor name, address, phone number, place of employment, social security #, spouse's name and place of employment, last date of service, person to notify in case of emergency, next of kin, and message phone numbers.** This information will improve our results. Thank you for your business.

www.chapmanfs.com