



Chapman Financial Services, Inc.

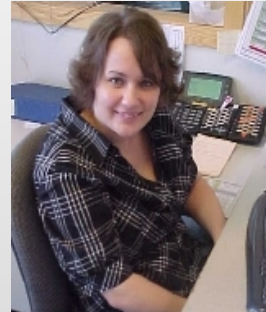
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March 2009

Collection News



<p>IDAHO EMPLOYEE OF THE QUARTER MISTY JOHNSON</p>	<p>WASHINGTON EMPLOYEE OF THE QUARTER SARAH BRUMLEY</p>
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Misty Johnson

Sarah Brumley

Misty Johnson is Chapman Financial Services of Idaho's "Employee of the Quarter". She has been with CFS since June 2006 and is a staff member in the Legal Department. She is a great employee who is diligent in completing all her duties efficiently with enthusiasm and a smile. She is willing to assist her fellow employees whenever she is called upon; in fact she doesn't even need to be asked, if she sees something that needs to be done she just steps up and does it. The Management and Staff of CFS would like to thank Misty for the great job that she does.

Sarah Brumley has been selected by her peers and managers to be our Employee of the Quarter for the second time in a row! Sarah worked as a receptionist and is now a Payment Poster and she is doing a great job in her new position. You could not ask for a more dedicated employee than Sarah. All of the fellow employees find her to have a great attitude and she is always at work and on-time. Sarah is always cheerful and dependable. Congratulations Sarah. All of us at Chapman Financial Services thank you for your outstanding effort and dedication to your job.



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Remote Client Services

Remote Client Services is our Software Solution Designed to Enable our Clients to Refer and Manage their Account Portfolio via Secure Internet Access 24/7.

Remote Client Services Features:

- **Single Account Placement:** Send individual accounts on-line.
- **Multiple Account Placement:** Send files containing multiple accounts on-line.
- **Remote Payments:** Send direct payment information on-line.
- **Account Inquiry:** Look up individual accounts real time
- **Reports:** Clients can access Trust Reports, Acknowledgements and Client Debtor Status Reports online.
- **Collection statistics:** Clients can review statistics on-line.

To learn more about this timesaving yet cost effective debt collection management tool in Idaho, contact Dan Jess at 877-508-4224 or email him at djess@chapmanfs.com. In Washington, contact Rich Fornof at 509-998-8092 or email him at rfornof@chapmanfs.com.

"Clients love this tool because it gives them what they want when they want it via a secure Internet connection and because it saves them money."



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